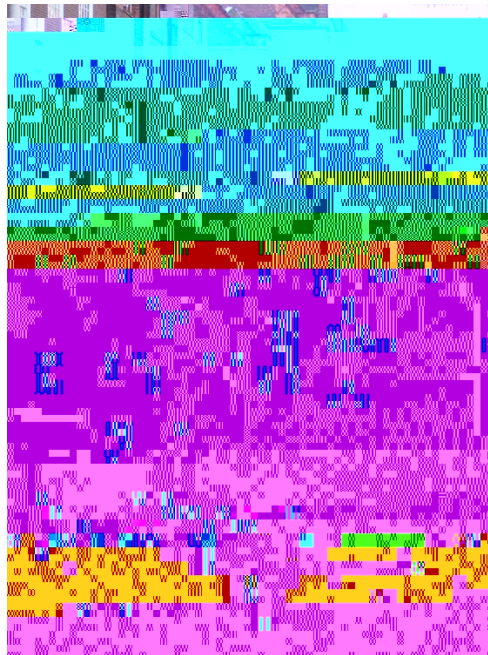




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# Enforcing Parking in Birmingham



*Car parked on double yellow lines in front of Birmingham Children's Hospital*

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Further copies of this report can be obtained from:

Scrutiny Support Officer: Yasmin Samaraweera  
: 0121 303 1728

E-mail: [Yasmin.samaraweera@birmingham.gov.uk](mailto:Yasmin.samaraweera@birmingham.gov.uk)

[www.birmingham.gov.uk/scrutiny](http://www.birmingham.gov.uk/scrutiny)



# Contents

<b>1</b>	<b>Summary</b>	<b>4</b>
<b>2</b>	<b>Summary of Recommendations</b>	<b>5</b>
<b>3</b>	<b>Background to the Review</b>	<b>7</b>



## Parking Enforcement

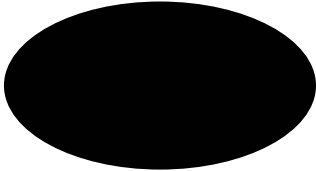
# Preface

By Councillor Alistair Dow





# Parking Enforcement





## Parking Enforcement

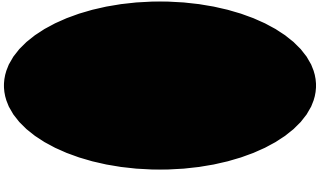
# 2 Summary of Recommendations

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Recommendation	Responsibility	Completion Date
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# Parking Enforcement





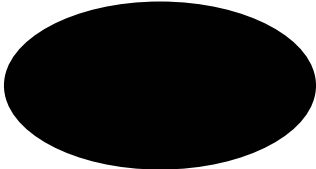
## 3 Background to the Review

### 3.1 Why Look At This Subject?

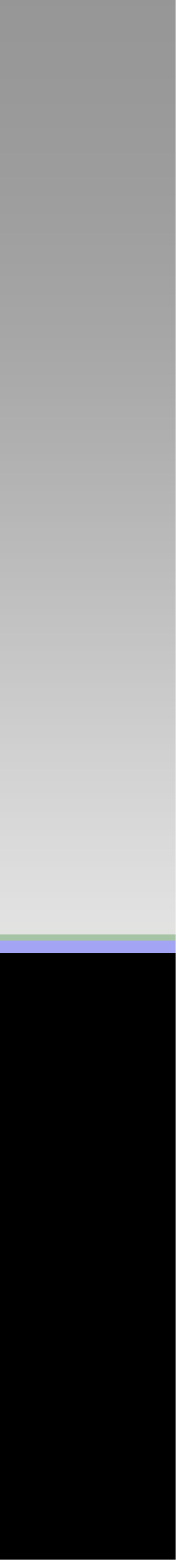
- 
- high public interest
- reduce negative perceptions
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# Parking Enforcement









## Parking Enforcement

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*"The National Parking Adjudication Service is an independent tribunal where impartial lawyers consider appeals by motorists and vehicle owners whose vehicles have been issued with Penalty Charge Notices (or have been removed or clamped) by councils in England and Wales enforcing parking under the Road Traffic Act 1991."*

*(Source: NPAS Web Site -*



# Parking Enforcement

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# Parking Enforcement

## 4.4 Enforcing Parking

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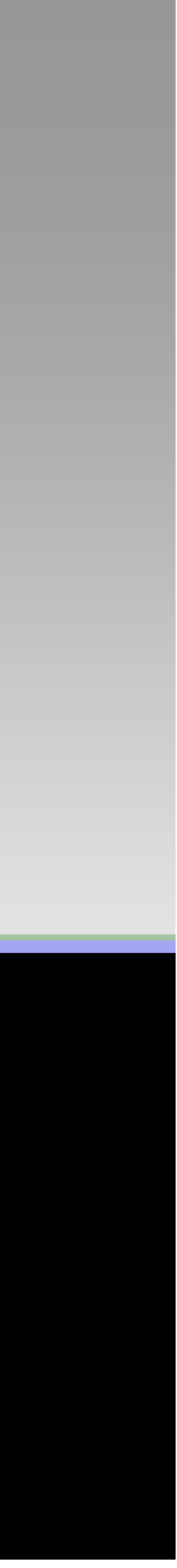
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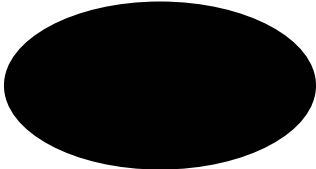
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**Parking Enforcement**







# Parking Enforcement

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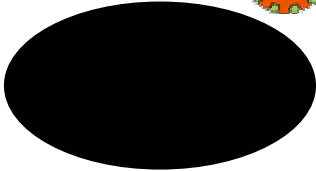


## **Parking Enforcement**

### **5.2 Measuring Effectiveness in Birmingham**



# Parking Enforcement





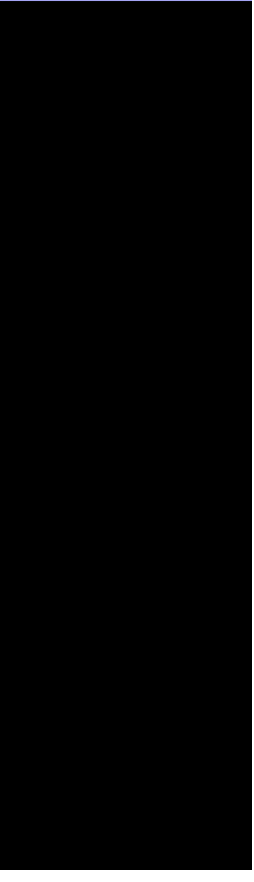
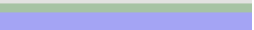
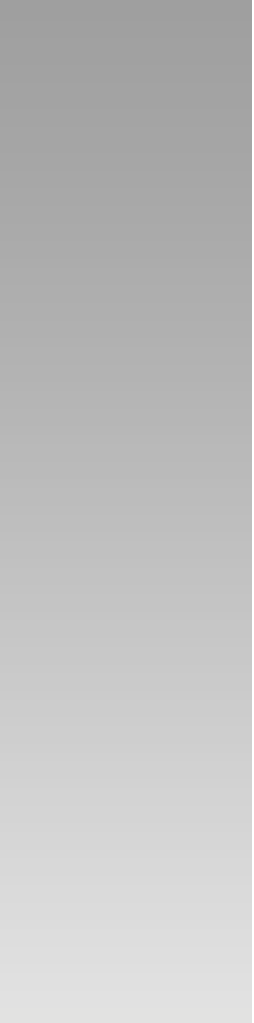
# Parking Enforcement

	2002	2003	2004
	4		

**Fig. 1**

*Source: Highways*

*Report to*







## 6 Challenges for Enforcement

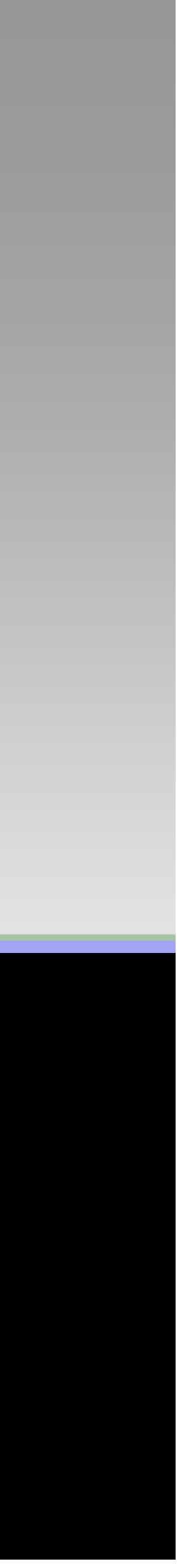
### 6.1 Introduction

### 6.2 Negative Perceptions

*"We recognise that councils operating the decriminalised procedures face a difficult task and we that efficient enforcement of parking control is essential in increasing levels of traffic. This task is possibly made more difficult by the perception of some motorists that the imposition and pursuit of penalty charges is inherently unfair."*









# Parking Enforcement

## 6.5 People Issues

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### Turnover of Staff

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# Parking Enforcement

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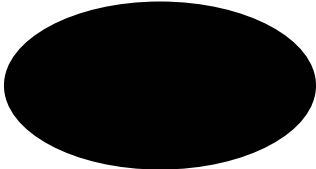


## **Parking Enforcement**

### **6.6 Collecting Penalty Charges**



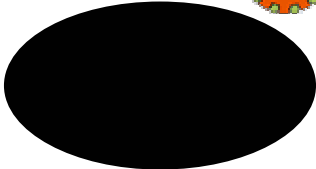
# Parking Enforcement







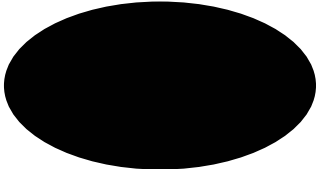
# Parking Enforcement







**Parking Enforcement**





# Parking Enforcement

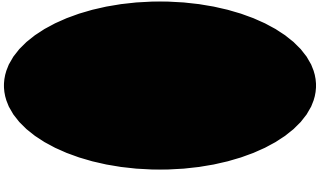
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**Parking Enforcement**





# Parking Enforcement





# Parking Enforcement



## **Parking Enforcement**

### **8.3 Focusing Contractor Performance**





## Parking Enforcement

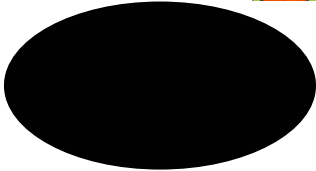
### 8.4 Tackling Poor Perceptions

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# Parking Enforcement





# Parking Enforcement

## Conclusions:

11. *Given the relative cost and the fact that most other authorities do not do so, there is a clear need to evaluate in particular continuing to provide an in-house vehicle removal service.*
12. *On a similar basis, as a matter of good practice, the continued in-house provision and level of resourcing of other elements of the process should be re-evaluated.*
13. *The improved objectivity of enforcement and rates of collection from using digital images provide a persuasive case for investment in modern support systems that can facilitate their use.*

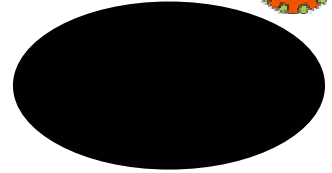
**Recommendation**

**Responsibility**

**Completion Date**



# Parking Enforcement





**Parking Enforcement**

# Appendix 1 Vehicle Removal Criteria

Priority	Description	Contravention Codes