You may not licence a vehicle of such design and appearance as to lead any person to believe that the vehicle is a hackney carriage

Your vehicle should comply with all regulations regarding roadworthiness and safety. You should also be aware that additional requirements regarding safety and comfort are made by the council s conditions of licence. If you borrow or rent an unroadworthy vehicle you may be liable for any penalties incurred. Likewise if you lend or rent an unroadworthy vehicle, you may be liable for any penalties incurred by the driver.

If required by an authorised officer (police officer or council officer) you must produce the vehicle for inspection, inform the officer where the vehicle is being kept and or produce any driving licence or insurance certificate as requested.

You must display your vehicle licence plate in the manner prescribed by the Council, as detailed in the City Council vehicle signage policy, at all times whether working or not. You must return your plates to the council within seven days of any licence expiring or being revoked or suspended.

You must never carry more people in your vehicle than the number stated on your PHV licence plate as this is a criminal offence and may invalidate your insurance policy.

If you sell your vehicle you must inform the Licensing Office, in writing, within 14 days of the sale detailing the name and address of whom it has now been sold to.

distance or in time the journey for which the hackney carriage or private vehicle has been hired.

Any fare in relation to a PHV booking is agreed between the licensed operator and the customer at the time of the booking. A PHV driver must ensure that they charge only the fare that has been previously agreed between the customer and the licensed operator. If no fare has been agreed you must not charge more than is calculated using your fare table.

You must always behave in a civil and orderly manner which means you should be polite, well mannered, well behaved and disciplined.

seriously injured if not wearing a seat belt in a minor collision than you are by being assaulted by a passenger.

A PHV driver is not permitted to collect passengers unless the job has been pre-booked through an operator who is licensed by Birmingham Oity Council and had the job passed to them by that operator.

BEFORE collecting a passenger, the driver should already know the name of the passenger, the arranged time and location of the pick-up, the destination and, if pre-arranged, the agreed fare.

If a PHV driver is approached in the street by a member of the public who asks them to take them somewhere, the driver must refuse and advise the person to contact their licensed operator.

A PHV driver may not obtain passenger details on behalf of the operator, even if they have come from premises that have a Freephone or radio link to the operator.

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