



 **ESET**

 **RESHAPE**

REST

We will make sure that:

- you get at least two garage keys at the start of your tenancy.
- your garage door is in working order, and that you can lock and secure your garage.
- your garage is dry on the day we inspect it.
- your garage will be empty for you to occupy.
- we will inspect the roof to check there are no obvious repairs needed.
- all brick work in the garage will be sound.
- the hardstanding area is free from trip hazards.
- you can occupy the garage without interruption or interference from us for the whole of your tenancy. We will do this as long as you do not break any of the conditions of the tenancy.

Repairs

The council will cover the cost of any repairs to your garage that are due to wear and tear during your licence agreement. This includes repairs to the:

- doors
- roof
- brick work
- guttering
- fascia

Utilities

We do not supply water or electricity to any of our garages.

Rent:

We will

- Explain how much garage rent you have to pay and how often.
- Give you advice on different ways of paying your garage rent.
- Make it easy for you to pay your garage rent .

WHAT TO EXPECT FROM



CAN YOU WORK WITH US TO MAKE THE SERVICE BETTER?

- We are always looking for tenants to get involved and help us improve our service. If you would like to offer any comments or suggestions, please contact us.

How to contact us:

- Call us on our Customer Services telephone number **0121 303 5054** (option 4) to find out more
- Or contact us via Email at: **BCCHOUSING@Birmingham.gov.uk**
- You can visit our web pages at **Garages void and letting standards | Rent a garage from us | Birmingham City Council** where you will find more information about the service we provide.

